

# The Villas Voice

Southern Hills Villa Apartments

May 2015



To all of our new residents -- Welcome to your new home! We're thrilled about your decision to make our community your new home. As you get settled, remember that you can contact us if you have any questions. 918.728.7871



## Mother's Day - May 10<sup>th</sup>

We would like to say, "Happy Mother's Day" to all our lovely moms. We hope your special day is filled with fun and joy!

## Trash Disposal

Help us keep our community beautiful! Please be sure that all trash is disposed of properly inside the trash dumpsters.

Any trash that is left by the dumpster, in common areas of the community or in the building breezeways, is subject to search and residents will be charged \$25 per trash item.



## Manager's Corner

Spring is here! We are excited to tell you that there is going to be some changes made! We will be working on some indoor and outdoor improvements and sprucing up Southern Hills Villas! There are a lot of AWESOME things we have planned for the spring and summer months. We ask that you are patient with us while we work hard to improve your home!

I would also like to give a heartfelt thank you and Happy Memorial Day to all of our veterans, soldiers, and all the men and women who have served our country with honor and courage.

## A Bug's Life...

If you see any bugs in your apartment at all, be sure to call us! Our pest professionals will make sure that a small problem does not become a big problem. It is one of the many services we provide.



## Maintenance Team

You may have noticed some changes to our maintenance team. We are proud to introduce David, as our newest team member.



## Speeding Through

As the weather warms up and more residents are spending time outdoors, we ask that you please be mindful of your speed throughout the community.



### Garbage Disposals and other Plumbing Tips

Do NOT put the following items down the garbage disposal or toilets

- \* Grease
- \* Bones
- \* Paper towels
- \* Rice/noodles
- \* Baby wipes
- \* Feminine products

**PLEASE BE AWARE THAT WE WILL NOW BE CHARGING THE RESIDENT FOR SERVICE CALLS IF THE CAUSE OF THE PROBLEM IS ONE OF THE ISSUES LISTED ABOVE. THE AVERAGE SERVICE CALL IS \$150**

### THANK YOU



Thank you to everyone who paid their rent before the 5<sup>th</sup>!

I would like to congratulate Glen Hurst on winning the \$50 May rent!

Keep an eye out for more ways to win money off your rent!



### EARLY BIRD DRAWING

Submit this coupon with your rent for a chance to win \$50 off your June rent!

Apt # \_\_\_\_\_

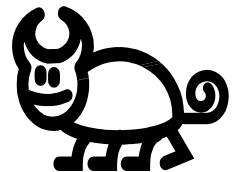
Phone # \_\_\_\_\_

Name: \_\_\_\_\_

### POLICY CHANGE

**PLEASE BE ADVISED OF THE FOLLOWING POLICY CHANGE EFFECTIVE MAY 1, 2015**

**RESIDENTS WILL NOW BE REQUIRED TO PAY FOR ALL BED BUG TREATMENTS. THE AVERAGE COST IS \$300. ALL UNITS WILL NOW BE INSPECTED FOR BED BUGS PRIOR TO MOVE IN TO INSURE THAT THERE IS NO INFESTATION AT MOVE IN TIME. PLEASE CONTACT THE OFFICE IMMEDIATELY IF YOU BELIEVE YOU HAVE BED BUGS. IF IT IS NOT REPORTED AND WE DISCOVER THAT YOU HAVE BED BUGS, IT WILL BE GROUNDS FOR LEASE TERMINATION.**



Please be advised that the office will be closed Monday, May 25, 2014 in observance of Memorial Day. We will resume normal business hours on Tuesday May 26<sup>th</sup>.

Please feel free to leave a message on the office number if you are in need of assistance.